

Schedule A
Authorized Services and Price List (August 2008)

**For Contract Number T09-MST-083 with
Cascade Computer Maintenance, Inc.**

Vendor is authorized to provide the Services identified in this Schedule A at the Prices set forth in this Schedule A. In addition Vendor can provide other Services related to the support and maintenance of information technology equipment on a Time and Materials basis at the rates in this Schedule A.

**Cascade Computer Maintenance, Inc. is an Authorized Warranty Provider for the following
Brands:**

| | | |
|-------------------|--------------|---------------|
| • Dell | • HP/Compaq | • MPC/Gateway |
| • Hewlett-Packard | • Lexmark | • Lenovo |
| • Xerox | • IBM | • Okidata |
| • APC | • Acer | • Tally |
| • Kingston | • U.S. Micro | • Novell |
| • Microsoft | • SCO Unix | |

Contracted Maintenance Charges – Specific Configurations

Monthly Service Charges - Eight 8 Hour Resolution Time

| TABLE 1.a. Configuration of Equipment to be Maintained *: | Manufacturer Warranty Status (Subsection 4.4.1) | | |
|---|--|---|--|
| | Covered by Mfr. On-Site Warranty | Covered by Mfr. Carry-in Warranty | Not covered by any Mfr. Warranty |
| OEM : Dell Workstation: | \$ 7.93 | \$ 7.93 | \$ 12.16 |
| OEM : HP Workstation: | \$ 5.29 | \$ 5.29 | \$ 12.16 |
| OEM : MPC/Gateway Workstation: | \$ 5.29 | \$ 5.29 | \$ 12.16 |
| OEM : Lenovo Workstation: | \$ 5.29 | \$ 5.29 | \$ 12.16 |
| OEM : Hewlett-Packard B&W Laser Printer > 26 pages per minute | \$ 5.29 | \$ 5.29 | \$ 42.30 |
| OEM : Hewlett-Packard B&W Laser Printer < 26 pages per minute | \$ 0.00 | \$ 5.29 | \$ 14.80 |
| OEM : Hewlett-Packard Color Laser Printer < 26 pages per minute | \$ 5.29 | \$ 5.29 | \$ 42.30 |
| OEM : Lexmark B&W Laser Printer > 26 pages per minute | \$ 5.29 | \$ 5.29 | \$ 42.30 |
| OEM : Lexmark B&W Laser Printer < 26 pages per minute | \$ 0.00 | \$ 5.29 | \$ 14.80 |
| OEM : Lexmark Color Laser Printer < 26 pages per minute | \$ 5.29 | \$ 5.29 | \$ 42.30 |

Monthly Service Charges - Sixteen 16 Hour Resolution Time

TABLE 1.b.

| Configuration of Equipment to be Maintained *: | Manufacturer Warranty Status (Subsection 4.4.1) | | |
|--|--|-----------------------------------|----------------------------------|
| | Covered by Mfr. On-Site Warranty | Covered by Mfr. Carry-in Warranty | Not covered by any Mfr. Warranty |
| OEM: Dell Workstation: | \$ 5.29 | \$ 5.29 | \$ 10.05 |
| OEM: HP Workstation: | \$ 3.17 | \$ 3.17 | \$ 10.05 |
| OEM: Gateway Workstation: | \$ 3.17 | \$ 3.17 | \$ 10.05 |
| OEM: Hewlett-Packard Workstation: | \$ 3.17 | \$ 3.17 | \$ 10.05 |
| OEM: Lenovo Workstation: | \$ 3.17 | \$ 3.17 | \$ 10.05 |
| OEM: Hewlett-Packard B&W Laser Printer > 26 pages per minute | \$ 5.29 | \$ 5.29 | \$ 31.72 |
| OEM: Hewlett-Packard B&W Laser Printer < 26 pages per minute | \$ 0.00 | \$ 5.29 | \$ 12.69 |
| OEM: Hewlett-Packard Color Laser Printer < 26 pages per minute | \$ 5.29 | \$ 5.29 | \$ 31.72 |
| OEM: Lexmark B&W Laser Printer > 26 pages per minute | \$ 5.29 | \$ 5.29 | \$ 31.72 |
| OEM: Lexmark B&W Laser Printer < 26 pages per minute | \$ 0.00 | \$ 5.29 | \$ 12.69 |
| OEM: Lexmark Color Laser Printer < 26 pages per minute | \$ 5.29 | \$ 5.29 | \$ 31.72 |

CONTRACTED MAINTENANCE SERVICES – OTHER BRANDS

Monthly Service Charges - Eight (8) Hour Resolution Time

| OEM Brand | Manufacturer Warranty Status (Subsection 4.4.1) | | |
|--|--|---|--|
| | Covered by Mfr. On-Site Warranty | Covered by Mfr. Carry-in Warranty | Not covered by any Mfr. Warranty |
| OEM: Acer Workstations | \$ 4.23 | \$ 5.29 | \$ 11.63 |
| OEM: U.S. Micro Workstations | \$ 4.23 | \$ 5.29 | \$ 11.63 |
| OEM: Wyse Workstations | \$ 4.23 | \$ 5.29 | \$ 11.63 |
| OEM: Caliber Workstations | \$ 4.23 | \$ 5.29 | \$ 11.63 |
| OEM: Micron Workstations | \$ 4.23 | \$ 5.29 | \$ 11.63 |
| OEM: Edge System (DFI) W/S | \$ 4.23 | \$ 5.29 | \$ 11.63 |
| OEM: Apple Workstations | \$ 4.23 | \$ 5.29 | \$ 11.63 |
| OEM: HP Notebooks | \$ 5.29 | \$ 5.29 | \$ 20.09 |
| OEM: Dell Notebooks | \$ 5.29 | \$ 5.29 | \$ 20.09 |
| OEM: Compaq Notebooks | \$ 5.29 | \$ 5.29 | \$ 20.09 |
| OEM: Acer Notebooks | \$ 5.29 | \$ 5.29 | \$ 20.09 |
| OEM: Gateway Notebooks | \$ 5.29 | \$ 5.29 | \$ 20.09 |
| OEM: Toshiba Notebooks | \$ 5.29 | \$ 5.29 | \$ 20.09 |
| OEM: AXIS 5400 Printserver | \$ 1.59 | \$ 1.59 | \$ 3.17 |
| OEM: AXIS 540+ Printserver | 1.59 | 1.59 | \$ 3.17 |
| OEM: Acer Servers – SmallAcer server running a multi-user OS. Memory not over 512K. Disk drive capacity of not more than 40 gig. Internal CD-ROM drive, Nic card and a DAT with no more than 40-gig capacity. | \$ 21.15 | N/A | \$ 42.30 |

CONTRACTED MAINTENANCE SERVICES – OTHER BRANDS

Monthly Service Charges - Eight (8) Hour Resolution Time

| OEM Brand | Manufacturer Warranty Status | | |
|---|----------------------------------|-----------------------------------|----------------------------------|
| | Covered by Mfr. On-Site Warranty | Covered by Mfr. Carry-in Warranty | Not covered by any Mfr. Warranty |
| OEM: Acer Servers – LargeAcer server running a multi-user OS. Memory not over 1 gig. Disk drive capacity of not more than 100 gig. Internal CD-ROM drive, Nic card and a Tape with no more than 80-gig capacity. | \$ 42.30 | N/A | \$ 84.59 |
| OEM: Acer - Server RaidAcer server running a multi-user OS. Memory not over 1 gig. Raid controller and Hot Swap Disk drive capacity of not more than 100 gig. Internal CD-ROM drive, Nic card and a Tape with no more than 80-gig capacity. | \$ 63.44 | N/A | \$ 126.89 |
| OEM: Dell Servers – SmallDell server running a multi-user OS. Memory not over 512K. Disk drive capacity of not more than 40 gig. Internal CD-ROM drive, Nic card and a DAT with no more than 40-gig capacity. | \$ 21.15 | N/A | \$ 42.30 |
| OEM: Dell Servers – LargeDell server running a multi-user OS. Memory not over 1 gig. Disk drive capacity of not more than 100 gig. Internal CD-ROM drive, Nic card and a Tape with no more than 80-gig capacity. | \$ 42.30 | N/A | \$ 84.59 |

CONTRACTED MAINTENANCE SERVICES – OTHER BRANDS

Monthly Service Charges - Eight (8) Hour Resolution Time

| OEM Brand | Manufacturer Warranty Status | | |
|---|----------------------------------|-----------------------------------|----------------------------------|
| | Covered by Mfr. On-Site Warranty | Covered by Mfr. Carry-in Warranty | Not covered by any Mfr. Warranty |
| OEM: Dell - Server RaidDell server running a multi-user OS. Memory not over 1 gig. Raid controller and Hot Swap Disk drive capacity of not more than 100 gig. Internal CD-ROM drive, Nic card and a Tape with no more than 80-gig capacity. | \$ 63.44 | N/A | \$ 126.89 |
| OEM: HP Servers – SmallHP server running a multi-user OS. Memory not over 512K. Disk drive capacity of not more than 40 gig. Internal CD-ROM drive, Nic card and a DAT with no more than 40-gig capacity. | \$ 21.15 | N/A | \$ 42.30 |
| OEM: HP Servers – LargeHP server running a multi-user OS. Memory not over 1 gig. Disk drive capacity of not more than 100 gig. Internal CD-ROM drive, Nic card and a Tape with no more than 80-gig capacity. | \$ 42.30 | N/A | \$ 84.59 |
| OEM: HP - Server RaidHP server running a multi-user OS. Memory not over 1 gig. Raid controller and Hot Swap Disk drive capacity of not more than 100 gig. Internal CD-ROM drive, Nic card and a Tape with no more than 80-gig capacity. | \$ 63.44 | N/A | \$ 126.89 |

CONTRACTED MAINTENANCE SERVICES – OTHER BRANDS

Monthly Service Charges - Eight (8) Hour Resolution Time

| OEM Brand | Manufacturer Warranty Status | | |
|---|----------------------------------|-----------------------------------|----------------------------------|
| | Covered by Mfr. On-Site Warranty | Covered by Mfr. Carry-in Warranty | Not covered by any Mfr. Warranty |
| OEM: Compaq Servers – SmallCompaq server running a multi-user OS. Memory not over 512K. Disk drive capacity of not more than 40 gig. Internal CD-ROM drive, Nic card and a DAT with no more than 40-gig capacity. | \$ 21.15 | N/A | \$ 42.30 |
| OEM: Compaq Servers – LargeCompaq server running a multi-user OS. Memory not over 1 gig. Disk drive capacity of not more than 100 gig. Internal CD-ROM drive, Nic card and a Tape with no more than 80-gig capacity. | \$ 42.30 | N/A | \$ 84.59 |
| OEM: Compaq - Server RaidCompaq server running a multi-user OS. Memory not over 1 gig. Raid controller and Hot Swap Disk drive capacity of not more than 100 gig. Internal CD-ROM drive, Nic card and a Tape with no more than 80-gig capacity. | \$ 63.44 | N/A | \$ 126.89 |
| OEM: Small Scanner | \$ 5.29 | \$ 5.29 | \$ 10.57 |
| OEM: Fujitsu 4750 Scanner | N/A | N/A | \$118.96 |
| OEM: All in One OfficeJet | \$ 5.29 | \$ 5.29 | \$ 15.86 |
| OEM: Citizen Printers | \$ 3.17 | \$ 5.29 | \$ 7.40 |
| OEM: IBM 5262 Line Printer | N/A | N/A | \$ 132.18 |
| OEM: Tally Line Printers | \$ 26.44 | \$ 79.31 | \$ 132.18 |
| OEM: Tally Dot Matrix Printers | \$ 5.29 | \$ 12.69 | \$ 25.44 |

CONTRACTED MAINTENANCE SERVICES – OTHER BRANDS

Monthly Service Charges - Eight (8) Hour Resolution Time

| OEM Brand | Manufacturer Warranty Status | | |
|---|----------------------------------|-----------------------------------|----------------------------------|
| | Covered by Mfr. On-Site Warranty | Covered by Mfr. Carry-in Warranty | Not covered by any Mfr. Warranty |
| OEM: HP & Lexmark color >26ppm | \$ 5.29 | \$ 5.29 | \$ 52.87 |
| OEM: HP & Lexmark B&W >26ppm, Under \$1000.00 | \$ 5.29 | \$ 5.29 | \$ 26.44 |
| OEM: Lexmark 1200N | \$ 5.29 | \$ 15.86 | \$ 42.30 |
| OEM: Tektronix Phaser 750+ | N/A | N/A | \$ 63.44 |
| OEM: Tektronix Phaser 840 | N/A | N/A | \$ 52.87 |
| OEM: XEROX Phaser 8400 | N/A | N/A | \$ 52.87 |
| OEM: Tektronix Phaser 7700 | N/A | N/A | \$ 100.45 |
| OEM: HP Business DeskJet | \$ 5.29 | \$ 5.29 | \$ 15.86 |
| OEM: HP DeskJets Professional | \$ 3.17 | \$ 7.14 | \$ 15.86 |
| OEM: HP DeskJets | \$ 3.17 | \$ 7.14 | \$ 11.10 |
| OEM: HP DesignJet 750 | N/A | N/A | \$ 74.02 |
| OEM: HP DesignJet 1050 | N/A | N/A | \$ 95.17 |
| OEM: HP DesignJet 550 | N/A | N/A | \$ 74.02 |
| OEM: HP DesignJet Pro | N/A | N/A | \$ 47.58 |
| OEM: Okidata Printers < 400ppm | \$ 3.17 | \$ 5.29 | \$ 7.40 |
| OEM: Okidata Printers > 400ppm | \$ 3.17 | \$ 5.29 | \$ 26.44 |
| OEM: Epson Printers | \$ 3.17 | \$ 5.29 | \$ 7.40 |
| OEM: Receipt Printers | \$ 3.17 | \$ 8.46 | \$ 7.93 |
| OEM: Generic <24" LCD Monitor | \$ 1.59 | \$ 1.59 | \$ 3.17 |
| OEM: Cisco 2500 Series | \$ 3.17 | \$ 5.29 | \$ 26.44 |
| OEM: Kentrox 56KBS CSU/DSU | N/A | N/A | \$ 11.63 |
| OEM: Qmatic Systems | \$ 39.60 | \$ 39.60 | \$ 39.60 |

CONTRACTED MAINTENANCE SERVICES – OTHER BRANDS

Monthly Service Charges – Sixteen (16) Hour Resolution Time

| OEM Brand | Manufacturer Warranty Status | | |
|---|----------------------------------|-----------------------------------|----------------------------------|
| | Covered by Mfr. On-Site Warranty | Covered by Mfr. Carry-in Warranty | Not covered by any Mfr. Warranty |
| OEM: Acer Workstations | \$ 2.11 | \$ 6.34 | \$ 9.25 |
| OEM: U.S. Micro Workstations | \$ 2.11 | \$ 6.34 | \$ 9.25 |
| OEM: Wyse Workstations | \$ 2.11 | \$ 6.34 | \$ 9.25 |
| OEM: Caliber Workstations | \$ 2.11 | \$ 6.34 | \$ 9.25 |
| OEM: Micron Workstations | \$ 2.11 | \$ 6.34 | \$ 9.25 |
| OEM: Edge System (DFI) W/S | \$ 2.11 | \$ 6.34 | \$ 9.25 |
| OEM: Apple Workstations | \$ 2.11 | \$ 6.34 | \$ 9.25 |
| OEM: HP Notebooks | \$ 5.29 | \$ 12.69 | \$ 16.92 |
| OEM: Dell Notebooks | \$ 5.29 | \$ 12.69 | \$ 16.92 |
| OEM: Compaq Notebooks | \$ 5.29 | \$ 12.69 | \$ 16.92 |
| OEM: Acer Notebooks | \$ 5.29 | \$ 12.69 | \$ 16.92 |
| OEM: Gateway Notebooks | \$ 5.29 | \$ 12.69 | \$ 16.92 |
| OEM: Toshiba Notebooks | \$ 5.29 | \$ 12.69 | \$ 16.92 |
| OEM: Small Scanner | \$ 5.29 | \$ 5.29 | \$ 8.46 |
| OEM: Fujitsu 4750 Scanner | N/A | N/A | \$ 105.74 |
| OEM: All in One OfficeJet | \$ 5.29 | \$ 5.29 | \$ 10.57 |
| OEM: AXIS 5400 Printserver | \$ 1.59 | \$ 1.59 | \$ 2.11 |
| OEM: AXIS 540+ Printserver | \$ 1.59 | \$ 1.59 | \$ 2.11 |
| OEM: Citizen Printers | \$ 2.11 | \$ 4.23 | \$ 5.82 |
| OEM: IBM 5262 Line Printer | N/A | N/A | \$ 105.74 |
| OEM: Tally Line Printers | \$ 26.44 | \$ 79.31 | \$ 105.74 |
| OEM: Tally Dot Matrix Printers | \$ 5.29 | \$ 12.69 | \$ 19.03 |
| OEM: HP & Lexmark color >26ppm | \$ 5.29 | \$ 5.29 | \$ 42.30 |
| OEM: HP & Lexmark B&W>26ppm Under \$1000.00 | \$ 5.29 | \$ 5.29 | \$ 19.03 |
| OEM: Lexmark 1200N | \$ 5.29 | \$ 10.57 | \$ 31.72 |
| OEM: HP Business DeskJet | \$ 5.29 | \$ 5.29 | \$ 13.22 |
| OEM: HP DeskJets Professional | \$ 2.11 | \$ 7.93 | \$ 13.22 |
| OEM: Tektronix Phaser 750+ | N/A | N/A | \$ 58.16 |
| OEM: Tektronix Phaser 840 | N/A | N/A | \$ 47.58 |
| OEM: Xerox Phaser 8400 | N/A | N/A | \$ 47.58 |

CONTRACTED MAINTENANCE SERVICES – OTHER BRANDS

Monthly Service Charges – Sixteen (16) Hour Resolution Time

| OEM Brand | Manufacturer Warranty Status | | |
|--------------------------------|----------------------------------|-----------------------------------|----------------------------------|
| | Covered by Mfr. On-Site Warranty | Covered by Mfr. Carry-in Warranty | Not covered by any Mfr. Warranty |
| OEM: Tektronix Phaser 7700 | N/A | N/A | \$ 95.17 |
| OEM: HP Desk Jets | \$ 2.11 | \$ 7.93 | \$ 10.57 |
| OEM: HP Design Jet 750 | N/A | N/A | \$ 63.44 |
| OEM: HP Design Jet 1050 | N/A | N/A | \$ 84.59 |
| OEM: HP Design Jet 550 | N/A | N/A | \$ 63.44 |
| OEM: HP Design Jet Pro | N/A | N/A | \$ 39.65 |
| OEM: Cannon Bubble Jets | \$ 2.11 | \$ 7.93 | \$ 10.57 |
| OEM: Panasonic Laser Printers | \$ 2.11 | \$ 7.93 | \$ 10.57 |
| OEM: Okidata Printers < 400ppm | \$ 2.11 | \$ 4.23 | \$ 5.82 |
| OEM: Okidata Printers > 400ppm | \$ 2.11 | \$ 4.23 | \$ 21.15 |
| OEM: Epson Printers | \$ 2.11 | \$ 4.23 | \$ 5.82 |
| OEM: Receipt Printers | \$ 3.17 | \$ 5.29 | \$ 7.93 |
| OEM: Cisco 2500 Series | \$ 3.17 | \$ 5.29 | \$ 26.44 |
| OEM: 3Com Hubs | \$ 2.11 | \$ 5.29 | \$ 13.22 |
| OEM: Kentrox 56KBS CSU/DSU | N/A | N/A | \$ 10.57 |
| OEM: Qmatic Systems | \$ 39.60 | \$ 39.60 | \$ 39.60 |

**TIME and MATERIAL
MAINTENANCE SUPPORT SERVICES**

| Description | Unit | Price | |
|---|-------------------|-----------------------------|----------------------------|
| 1. Labor Rates | | Customer On-Site Rate | Vendor Premises Rate |
| a. Regular (M-F, 8AM-5PM) | .25 Hr. | \$19.83 | \$18.50 |
| b. Overtime (M-F, 5PM-8AM) | .25 Hr. | \$26.44 | \$21.15 |
| c. Premium (Saturday, Sunday & Holiday) | .25 Hr. | \$26.44 | \$21.15 |
| 2. Hourly Travel Rate | .25 Hr. | | \$21.15 |
| 3. Minimum Fees | per occurrence | | \$0.00 |
| 4. Preventive Maintenance | per item | | |
| A. Personal Computer | | | \$ 31.72 |
| B. Laser Printer | | | \$ 37.01 |
| C. Dot Matrix Printer | | | \$ 37.01 |

Optional T&M Services Available for Servers

| Description | Subsection reference | Unit | Price | |
|--------------------------------------|----------------------|--------|-----------------------|----------------------|
| | | | Customer On-Site Rate | Vendor Premises Rate |
| 1. Labor Rates | | | | |
| a. Regular (M-F, 8AM-5PM) | | 25 Hr. | \$ 22.21 | \$ 17.98 |
| b. Overtime (M-F, 5PM-8AM) | | 25 Hr. | \$ 31.72 | \$ 26.44 |
| c. Premium (Saturday/Sunday/Holiday) | | 25 Hr. | \$ 31.72 | \$ 26.44 |
| 2. Hourly Travel Rate | | 25 Hr. | \$15.86 | |

Temporary IT Staffing Prices:

| Type of Technician | Continuous On-Site Weekly | Continuous On-Site Monthly |
|--|---------------------------|----------------------------|
| MCSE Certified, NOVELL Certified, SCO-UNIX Authorized, A+ and Warranty Certified, Project Managers | \$ 2643.50 | \$ 7401.80 |

XEROX PAGEPACK

| | Monochrome | | Color | | DIS Pricing | |
|--------------------------|----------------------|--------------------------------|-----------------------|--------------------------------|----------------|-----------------|
| | Mono Prints Included | Overage Price (cost per print) | Color Prints Included | Overage Price (cost per print) | 8 Hour Restore | 16 Hour Restore |
| Phaser 3600 | 0 | 0.023 | | | 11.63 | 16.92 |
| Phaser 3635MFP | 0 | 0.019 | | | 28.55 | 33.84 |
| Phaser 4500 / 4510 | 500 | 0.017 | | | 17.98 | 23.26 |
| Phaser 5500 | 1000 | 0.013 | | | 35.95 | 41.24 |
| Phaser 5550 | 0 | 0.011 | | | 45.47 | 50.76 |
| Phaser 6180MFP | 200 | 0.026 | 200 | 0.159 | 47.58 | 52.87 |
| Phaser 6350 / 6360 | 250 | 0.019 | 250 | 0.113 | 51.81 | 57.1 |
| Phaser 7400 | 500 | 0.019 | 500 | 0.102 | 108.91 | 114.2 |
| Phaser 7760 | 0 | 0.031 | 1000 | 0.147 | 141.69 | 146.98 |
| Phaser 8550 | 250 | 0.019 | 250 | 0.113 | 47.58 | 52.87 |
| Phaser 8560 DNM | 0 | 0.019 | 0 | 0.113 | 22.21 | 27.49 |
| Phaser 8560MFPP DM | 0 | 0.021 | 0 | 0.113 | 39.12 | 44.41 |
| Phaser 8860PP / 8860MFPP | 0 | 0.016 | 0 | 0.043 | 70.85 | 76.13 |
| WC 4150 | 500 | 0.016 | | | 30.66 | 35.95 |
| WC 7132 | 250 | 0.015 | 250 | 0.113 | 30.66 | 35.95 |
| WC 7328/7335/7345 | 250 | 0.011 | 250 | 0.090 | 46.53 | 51.81 |
| WC C2424 | 250 | 0.019 | 250 | 0.113 | 60.27 | 65.56 |
| WC Pro 123/128/133 | 3000 | 0.015 | | | 34.89 | 40.18 |

The number of included prints can be adjusted to meet your agencies needs!

